



## Position: Floor Leader

**Reports To:** Salon Leader (Salon Manager)

**Responsible For:** A Floor Leader is a top stylist from the salon that leads the team in increasing technical skills and product knowledge, raising guest retention and retail sales, and maintaining an atmosphere of inspiration and creativity. The Floor Leader is to inspire, teach, share, mentor, and encourage all the team members to achieve and exceed their personal and professional goals, as well as the Salon's Business goals weekly, monthly, and annually.

### Nature of Work

- Master knowledge of French Hairdressing and Balayage
- Educate Hair Designers and team members on product knowledge
- Leads all team members in following CL systems and processes
- Drive retail while supporting the service side of the salon business
- Stay connected and loyal to salon product lines
- Attend classes and events and participate in all educational opportunities

### Job Requirements

- A Floor Leader must possess a love and a passion for the art and craft of hairdressing
- Natural leadership and strong communication skills
- Strong team orientation
- An understanding of the importance of customer service and retail within the salon
- A desire to grow professionally and personally as an educator
- The respect of his/her peers
- The desire, ability and willingness to attend outside education and workshops
- Required personal email address for contact and message notifications

### Support Provided

- Collaboration to make sure education meets the needs of the team
- Time and resources to fulfill the role
- Frequent meetings to check progress
- Support for classes and continuing education including encouraging team participation
- Recognition of a job well done
- Bonus on an individual basis